

Commitment of the Chief Operating Officer

Mindwire Systems Ltd. is committed to providing quality Professional Services that meet or exceed the requirements and expectations of our clients. The degree of excellence that Mindwire is committed to includes:

- Providing top rated services and solutions for clients that meet or **exceed their expectations** with regards to quality, value and professionalism.
- Upholding **regulatory compliance** including ongoing reviews of statutory obligations, standards and codes of practice.
- Providing education and training to all employees to build their skills, awareness and knowledge in order to uphold the core values in **quality excellence** and practice.
- Identifying, reporting and investigating process deviations so that corrective action may be taken to ensure **continued improvement**.

OUR VISION

To provide a world-class customer experience while continually working toward creating better lives.

OUR VALUES

- | | |
|------------------------------|-----------------------|
| • Respect and Responsibility | • Growth |
| • Speed and Agility | • Expertise |
| • Leadership | • Trust and Integrity |



Marc Bolduc
Chief Operating Officer

Implementation

This Quality Policy statement will be reviewed annually. Responsibility for compliance to this policy rests with the Management Team, who will monitor the effectiveness of the policy and its associated initiatives. This Quality Policy Statement will be displayed prominently, and access to the complete Quality manual detailing procedures will be available on the KM Portal for reference by any employee.